



VoIP Call Center		February 2-4, 2009 — Miami Beach Convention Center, Miami, FL	-
VoIP Contact Center		Featuring Collocated: Call Center 2.0 Conference	
VoIP Developer	TMC's Customize	Search terms are case-	
VoIP DSP	To receive daily e-mail a	insensitive.	
VoIP Robustness Testing	enter keyword terms to	Enclose in double-quotes for exact phrase match.	
VoIP Test Solutions	Keyword 1:		No password necessary!
VoIP Testing and Monitoring	Keyword 2:		
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Wireless Management			
Workforce Management			
Workforce Optimization	10. India May Crack Blackberry Encryption Latest TMCnet Headlines		
Communities \		Iran tops EU foreign ministers' agenda	
Asterisk	 CambridgeSoft Announces \$21M Investment by Goldman Sachs The Knot and Newmarket International Join Forces 		
Business VoIP	4. AP Business NewsBrief at 11:51 a.m. EDT5. AP Top Business News At 11:51 a.m. EDT		
Call Recording			
Contact Center Research		Latest Company News 1. Skype	
CRM		2. Vonage	
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IVR		Subscribe FREE to all of TMC's monthly magazines. Click here now.	
Mobile VoIP	AMC N	The Ultimate IP Communicat	
Open Source PBX	TFI FD	September 16-18, 20	
Outbound Call Center	Conference & EXPO	Los Angeles Convention Center, Los An	geles, CA Event!
Small Business VoIP	Technology Marketing Corporation,		
Telecom Expense Management Solutions	One Technology Plaza, Norwalk, CT 06854 USA Ph: 800-243-6002, 203-852-6800; Fx: 203-866-3326 General comments: tmc@tmcnet.com . Comments about this site: webmaster@tmcnet.com .		
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